

Ways to pay



It is important that you keep to your tenancy agreement and make regular payments to Thrive Homes in advance covering your rent and service charges. Failing to pay puts your home at risk and may prevent you accessing some services Thrive Homes provide. Contact us on **freephone 0800 917 6077** immediately if you are unable to pay for any reason.



Direct Debit any day and frequency.



Online at www.thrivehomes.org.uk by debit card, 24 hours a day.



Freephone 0800 917 6077 by debit card, during office hours (8am – 5.30pm Monday to Friday).



PayPoint outlets across the UK. Visit www.paypoint.com for a local list of participating shops and garages or **freephone 0800 310 0000**. Make sure you have a receipt for your rent payment.



Post Office but this may incur a small charge and take up to 10 days to reach your rent account.



Housing Benefit direct payment – contact the housing benefit office at your local authority for an application form.

Note: Thrive Homes cannot take payment in cash or by cheque.

Helpful Numbers

Three Rivers District Council

01923 776611
www.threerivers.gov.uk

Watford Borough Council

01923 226400
www.watford.gov.uk

Wycombe District Council

01494 461000
www.wycombe.gov.uk

Hertsmere Borough Council

020 8207 2277
www.hertsmere.gov.uk

Milton Keynes Council

01908 691691
www.milton-keynes.gov.uk

Aylesbury Vale District Council

01296 585858
www.aylesburyvaledc.gov.uk

Central Bedfordshire Council

0300 300 8306
www.centralbedfordshire.gov.uk

Citizens Advice Bureau

03444 111 444 www.adviceguide.org.uk

Step Change Debt Charity

0800 138 1111 www.stepchange.org

Jobcentre Plus benefits

0800 055 6688

Tax Credits Helpline

0845 300 3900 www.direct.gov.uk/taxcredits

Shelter Helpline

0808 800 4444

National Domestic Violence Helpline

0808 2000247

Samaritans

08457 909090 www.samaritans.org.uk